Technology and Human Services in Library and Information Profession (LIP): an Ethical and Moral Dilemma

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Today in Library and Information Profession (LIP) more and more technologies are being used to access, to organize, and to provide services. These technologies take many forms such as computers, Internet, web and digital services the list is increasing and more technologies will be used in the foreseeable future. The emergence and development of these technologies have provided many opportunities both for the library and users in terms of access and networks. But they have also come with many an expected challenges and ethical and dilemma both for the users and libraries in the way information are accessed and used among them are, privacy, censorship, authenticity of information, intellectual property, the digital divide, ethical and cultural issues and they are affecting the socio-cultural life of every users.   This raises questions such as, are we surrendering our human culture to that of technological culture? More and more human services are being taken over by technology. Where does this lead us? This paper will examine the integration and use of technologies in libraries and how they have affected the social relations of libraries and users and the ethical and moral dilemma they have created.